

QUALITY POLICY

Rev. 02 14/03/2025

VS FLUID is responsible for the design and manufacture of high pressure hydraulic circuit fittings and assembled flexible hoses. The company, in addition to providing standard products, is a leader in designing new customized products, customizing them following specific customer requests. The company also intends to develop its commitment to continuous improvement of results in the

field of quality, environment and safety/health management at the workplace.

The VS FLUID uses the **ISO 9001:2015** certification scheme as a basic tool for controlling all risks of the organization, including the core business, making every effort to comply with the objectives set: **quality, assurance, innovation and improvement.**

More specifically, the organizational effort of the company is mainly aimed at:

- Identify and apply all processes required for the quality system, as well as establish their sequence and interactions;
- Establish criteria and methods to ensure the proper functioning of processes, through
 continuous measurement and monitoring of the availability of resources necessary for
 processes to deliver planned results;
- **Promote actions to prevent** any undesirable effects of the product, process and quality system, always with <u>customer satisfaction as its main objective</u>;
- Adapt the operation of its management system according to the analysis of the context in which VS FLUID operates, evaluating any risks and opportunities associated with business processes;
- Manage its activities in full compliance with the obligations of the customer and all those to
 which VsFluid subscribes. In this context, the commitment to the prevention of environmental
 pollution, injuries, accidents and occupational diseases is expressed;
- Promote the commitment to continuous improvement through: assessment, control and
 monitoring of environmental aspects associated with the performance of its activities; elimination
 of hazards and reduction of risks to health and safety at work; the assessment of the risks
 associated with failure to meet the expected results of the system, in particular the requirements
 of all relevant stakeholders. This commitment involves all actions aimed at preventing pollution,
 accidents and occupational diseases;
- In particular, **ensure** the commitment to consultation and participation of workers and employee representatives.

The management of VS FLUID is committed to the involvement of all internal organizational levels, with a view to maximising the use of company human resources so that the principles of this Policy are understood, shared, implemented and implemented by all employees. In this sense, the company management is aware that the synergy generated by the unity of intentions and common objectives of its employees constitutes a fundamental element for the maintenance of the continuous improvement process.

Druento (TO), 14/03/2025