

	<h1>QUALITY POLICY</h1>	Rev. 01 14/11/2024
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The main purpose of the document called Quality Policy is to make visible the goals that the company is constantly trying to achieve in relation to the Quality Management System.

VS FLUID uses the **ISO 9001:2015** certification scheme as a basic tool to control all the organisation's risks, including the company's core-business, striving hard to meet its objectives of quality, assurance, innovation and improvement.

More specifically, the company's organisational effort is mainly aimed at:

- **Identifying and applying** all processes required for the quality system, as well as establishing their sequence and interactions;
- **Establish criteria and methods** to ensure the proper functioning of the processes, e.g. through continuous measurements, continuous monitoring of the availability of resources and necessary information for the processes to perform as intended;
- **Promote current actions to prevent** product, process and quality system non-conformities, always with customer satisfaction as the main objective;
- **Providing and proposing solutions** to any non-conformities through established channels and verifying their implementation until the condition of dissatisfaction is corrected;
- **Adapt** the operation of its management system according to the analysis of the context in which VS FLUID operates, assessing any risks and opportunities associated with business processes;

Management is committed to ensuring that this Policy is understood, shared, implemented and enforced by all its employees, seeking to maximise the value of human resources.

In addition, this document was shared with to the entire organisation through training meetings, with the primary purpose of ensuring its understanding by all employees, collaborators and all third parties interested in various ways in the activities and services offered.

VS FLUID's management, operating at all levels with unity of purpose and common goals, strives to create the conditions for employees and collaborators to be put in the best possible position to achieve the envisaged goals.

To summarise, VS FLUID's main aim is to always work for maximum customer satisfaction, through verification and, where necessary, correction actions, defining specific objectives for each operational sector and sharing them to the entire company division through specific communication channels.

The present document can also be found on the company website:([https:// www.vsfluid.com/it/](https://www.vsfluid.com/it/)).

Druento (TO), 19/11/2024

L'Amministratore Delegato di VS FLUID S.r.l  
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